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Coventry and Warwickshire
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Acute Medicine at UHCW

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Objectives

- Layout of department
- What we expect of you
- What you can expect from us
- Opportunity for questions











Acute Medical Village

Medical Assessment Unit	Medical SDEC	Wards
49 trolleys	2 bays, 3 clinic rooms	**Acute Medicine Short Stay**
3 areas, 7 side rooms, fit to sit	Large waiting area top of corridor	36 beds including side rooms
Patient Assessment &Triage (PAT)	Mainly Registrars and Consultants	72 hour length of stay
Direct admissions sometimes	60 timed slots daily	
Transfers from ED	Direct GP referrals	**Acute Frailty Unit**
Clerked and unclerked patients	Patients streamed from ED	15 beds including side rooms
On FirstNet	On FirstNet	Frailty SDEC bay

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What we expect of you

- Think A3Es…

Assess fully

Blood sugar

Check medications

Don’t copy!!

Escalate

Explain

Enact

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Assess fully

- Check observations

- Examine patients
  - Falls – neurological examination
  - Delirium – check for bladder, constipation etc
  - Infection with no clear cause – check skin, groins, joints and spine

Blood sugar

- Every patient presenting to hospital should have CBG
- Is it normal?
- If not – act!

Check medications

- Causing or contributing to presentation?
- Interactions?
- Contraindicated with current condition?
- Polypharmacy – you can act!!

Don’t copy

- Do not copy and paste previous reviews or plans
- Identify yourself and your role
- Ensure you include a problem list/working diagnosis and a plan

Escalate

- If patient unwell – seniors, nurses etc
- Any jobs to nurse
- To specialty if required
- To next shift if anything outstanding

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Explain

- Poor communication is leading cause of complaints
- Patients and/or families need to know what is happening
- It is ok to share uncertainty

Enact

- When you make a plan – do it!
- If a senior advises a plan – complete it or hand it over

Other important things…

- VTE assessment at the time of clerking
- Update Problem List with comorbidities
- **Do not ask GPs to chase any results!!!**
- Discharge letters need to be accurate

What you can expect of us

- A welcoming, friendly and hard-working team
- Open to discussion/respectful challenge
- Feedback on clerkings, documentation etc
- WBPAs/SLEs
- Variety of cases
- Ultrasound





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Key points

- You get out what you put in
- If you don’t know then ask
- Communication is key!!
- Don’t ask GPs to follow up results
- Eolas medical app

Assess fully

Blood sugar

Check medications

Document and don’t copy!!

Escalate

Explain

Enact

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