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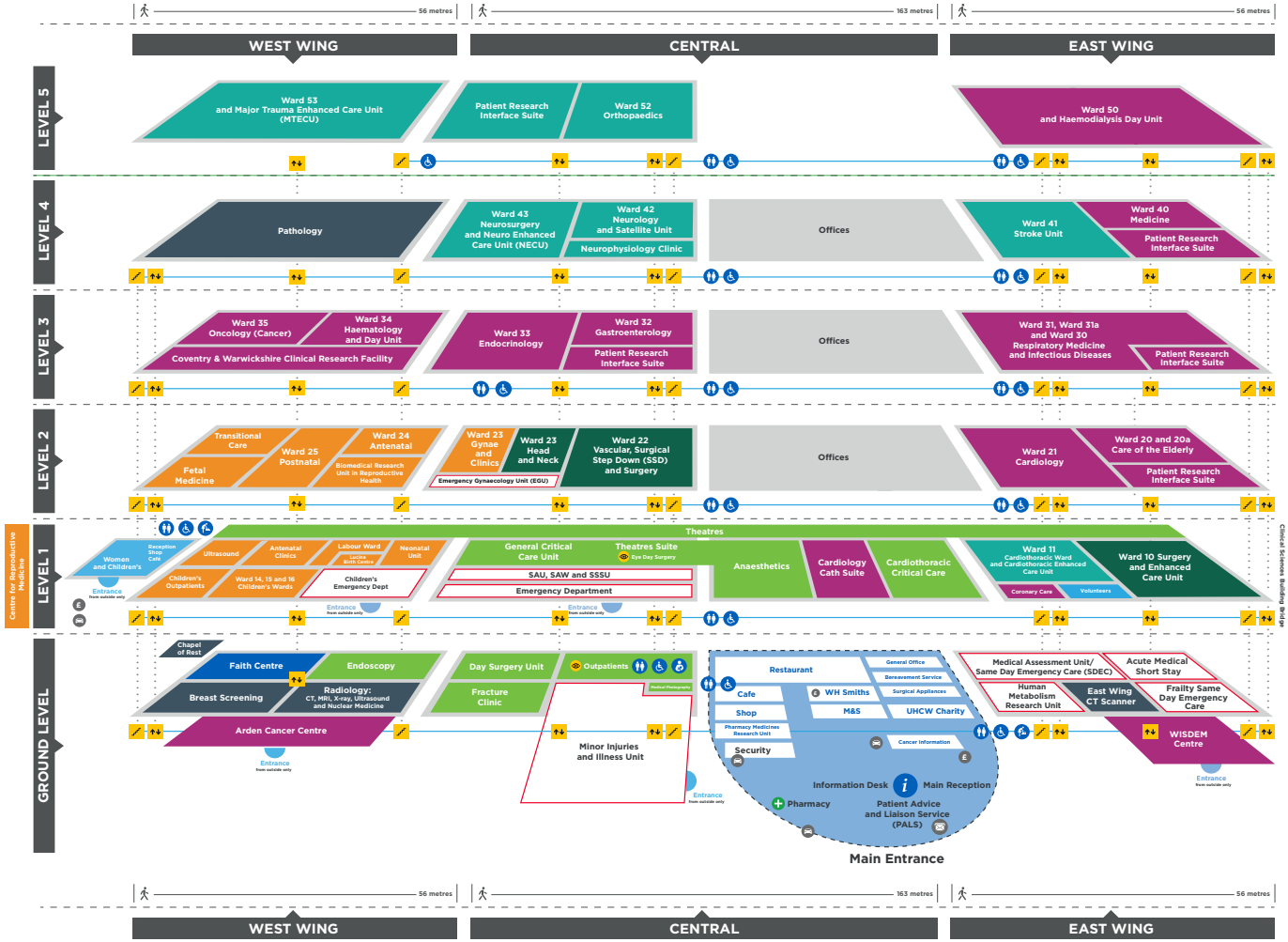
NHS
University Hospitals
Coventry and Warwickshire
NHS Trust

University Hospital Coventry
Visitor Information


56 metres
163 metres
56 metres
WEST WING
CENTRAL
EAST WING
LEVEL 5
Ward 53 and Major Trauma Enhanced Care Unit (MTECU)
Patient Research Interface Suite
Ward 52 Orthopaedics
Ward 50 and Haemodialysis Day Unit
LEVEL 4
Pathology
Ward 43 Neurosurgery and Neuro Enhanced Care Unit (NECU)
Ward 42 Neurology and Satellite Unit
Neurophysiology Clinic
Offices
Ward 41 Stroke Unit
Ward 40 Medicine
Patient Research Interface Suite
LEVEL 3
Ward 35 Oncology (Cancer)
Ward 34 Haematology and Day Unit
Coventry & Warwickshire Clinical Research Facility
Ward 33 Endocrinology
Ward 32 Gastroenterology
Patient Research Interface Suite
Offices
Ward 31, Ward 31a and Ward 30 Respiratory Medicine and Infectious Diseases
Patient Research Interface Suite
LEVEL 2
Transitional Care
Ward 25 Postnatal
Ward 24 Antenatal
Fetal Medicine
Biomedical Research Unit in Reproductive Health
Ward 23 Gynae and Clinics
Ward 23 Head and Neck
Ward 22 Vascular, Surgical Step Down (SSD) and Surgery
Emergency Gynaecology Unit (EGU)
Offices
Ward 21 Cardiology
Ward 20 and 20a Care of the Elderly
Patient Research Interface Suite
LEVEL 1
Centre for Reproductive Medicine
Theatres
Reception Shop Cafe
Women and Children's
Entrance from outside only
Ultrasound
Antenatal Clinics
Labour Ward
Labour Ward Births Centre
Neonatal Unit
Children's Outpatients
Ward 14, 15 and 16 Children's Wards
Children's Emergency Dept
Entrance from outside only
General Critical Care Unit
Theatres Suite
Eye Day Surgery
SAU, SAW and SSSU
Emergency Department
Entrance from outside only
Anaesthetics
Cardiology Cath Suite
Cardiothoracic Critical Care
Ward 11 Cardiothoracic Ward and Cardiothoracic Enhanced Care Unit
Coronary Care
Volunteers
Ward 10 Surgery and Enhanced Care Unit
Clinical Sciences Building Bridge
GROUND LEVEL
Chapel of Rest
Faith Centre
Endoscopy
Breast Screening
Radiology: CT, MRI, X-ray, Ultrasound and Nuclear Medicine
Arden Cancer Centre
Entrance from outside only
Day Surgery Unit
Fracture Clinic
Outpatients
Medical Photography
Minor Injuries and Illness Unit
Entrance from outside only
Restaurant
General Office
Bereavement Service
Surgical Appliances
Cafe
WH Smiths
M&S
UHCW Charity
Shop
Pharmacy Medicines Research Unit
Security
Cancer Information
Information Desk
Main Reception
Pharmacy
Patient Advice and Liaison Service (PALS)
Main Entrance
Medical Assessment Unit/ Same Day Emergency Care (SDEC)
Acute Medical Short Stay
Human Metabolism Research Unit
East Wing CT Scanner
Frailty Same Day Emergency Care
WISDEM Centre
Entrance from outside only
56 metres
163 metres
56 metres
WEST WING
CENTRAL
EAST WING

Map key

Symbol Key

- Entrances
- Lift
- Stairs
- Main Corridor
- Toilets
- Disabled Toilets
- Unisex/Disabled
- Baby Changing
- Breastfeeding Room
- Cash Machine
- Car Park Payments
- Pharmacy
- Post Box

Colour Key

- Emergency Medicine
- Trauma and Neuro Services
- Women and Children's
- Clinical Support Services
- Medicine
- Surgical Services
- Clinical Diagnostic Services

Location Key

Levels		Wings	
G:	Ground Level	W:	West Wing
1:	Level 1	E:	East Wing
2:	Level 2	C:	Central Wing
3:	Level 3	OP:	Outpatients
4:	Level 4	MR:	Main Reception
5:	Level 5	ME:	Main Entrance
		O:	Outside

Quick Find

Emergency and Urgent Departments

	Level	Wing
Adults:	1	C
Childrens:	1	W
Eyes:	G	OP
Pregnancy:	2	W
Minor Injuries Unit:	G	C

Emergency Department can be found on first floor and can only be accessed by the ramp or stairs in the car park next to the bus terminal.

Wheelchair assistance available, ask at any of our receptions or information desks.

Our Wards

	Level	Wing
Ward 10	1	E
Ward 11	1	E
Ward 14-16	1	W
Ward 20/20a	2	E
Ward 21	2	E
Ward 22	2	W
Ward 23-25	2	W
Ward 30-31a	3	E
Ward 32/33	3	C
Ward 34/35	3	W
Ward 40	4	E
Ward 41	4	E
Ward 42/43	4	C
Ward 50	5	E
Ward 52	5	C
Ward 53	5	W
Critical Care General	1	W
Critical Care Cardiothoracic	1	E
Medical Assessment Unit/Same Day Emergency Care (SDEC)	G	E
Acute Medical Short Stay	G	E
Acute Frailty	G	E
Surgical Assessment Unit (SAU)	1	W
Surgical Assessment Ward (SAW)	1	W
Surgical Short Stay Unit (SSSU)	1	W
Labour Ward	1	W
Neonatal Unit	1	W
Centre for Reproductive Medicine (CRM)	1	W

Outpatients and Services

Most outpatients clinics are located in Clinics 1-11 Ground Floor unless listed here.

	Level	Wing
Antenatal Clinics	1	W
Arden Cancer Centre	G	W/O
Bereavement Service	G	C
Biomedical Research Unit in Reproductive Health	2	W
Blood Tests (Outpatients)	G	W
Breast Screening	G	W
Car Parking Issues (Security)	G	MR
Centre for Reproductive Medicine	1	W/O
Chapel of Rest (Mortuary)	G	W
Children's Outpatients	1	W
Coventry & Warwickshire Clinical Research Facility	3	W
Day Surgery Unit	G	C
Endoscopy	G	W
Faith Centre	G	W
Fracture Clinic	G	C
General Office	G	MR
Haematology Day Unit	3	W
Human Metabolism Research Unit	G	E
Neurophysiology Clinic	4	C
Medical Photography	G	C
Outpatients	G	C
Patient Advice & Liaison (PALS)	G	ME
Patient Research Interface Suite	5	W
Patient Research Interface Suite	4	E
Patient Research Interface Suite	3	W
Patient Research Interface Suite	3	E
Radiology: X-ray/MRI/CT	G	W
Surgical Appliances & Orthotics	G	MR
Surgical Assessment Unit	2	W
Ultrasound (Women's)	1	W
WISDEM Centre (Diabetes & Endocrinology)	G	O

This visitor map is maintained by the UHCW communications department. We hope you find it helpful – if you find any errors or suggestions for improvement, please email communications@uhcw.nhs.uk. Thank you.

August 2023

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While you're visiting University Hospital

NHS
University Hospitals Coventry and Warwickshire
NHS Trust

Food and drink facilities

	Where	Monday - Friday	Weekends
Main restaurant	Main reception, rear of atrium	7.00am - 6.00pm	7.30am - 6.00pm
M&S	Main reception, rear of atrium	7.00am - 9.00pm	7.00am - 8.00pm
Starbucks	Main reception, rear of atrium	6.30am - 8.00pm	10.00am - 5.00pm
Subway	Main reception, rear of atrium	8.30am - 2.00am	10.30am - 2.00am
WHSmith	Main reception, rear of atrium	7.00am - 8.00pm	8.00am - 7.00pm
Costa Coffee	Women's and Children's entrance	7.30am - 3.00pm	Not open
Costa Coffee	Outpatients department	7.30am - 3.30pm	Not open

Cash machines

Cash machines are located in the main entrance mall, inside WHSmith on the ground floor and in the Women and Children's entrance.

Wifi

Please open your internet browser, connect to UHCWPublic network then sign up to the user agreement conditions.

Car parking

Our car parks are managed with an Automatic Number Plate Recognition (ANPR) system that records your number plate and the time you enter. You can pay as you leave:

- On site at a pay machine
- By downloading **PayByPhone** app (site code - **801321**)
- By visiting **paybyphone.co.uk** or calling **0330 400 7275**

Blue badge holders attending hospital as a patient or visitor should present their blue badge and registration details to our security officers (based inside the main entrance, behind Lloyds Pharmacy) to register their vehicle as being able to park for free. Parking at the Hospital of St Cross will also be covered once you have registered.

Alternatively, vehicle registration and a photo/scan of the blue badge can be emailed to **visitor.parking@uk.issworld.com**